

Quicken for Mac Conversion Instructions

Quicken for Mac 2006-2007

Direct Connect to Web Connect

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Introduction

As **Credit Union 1** completes its system conversion to a new home banking system, you will need to modify your Quicken settings to ensure the smooth transition of your data. To complete these instructions, you will need your login credentials for the **Credit Union 1** and **Credit Union 1 Alaska (new Online Access)** websites.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.



This detour symbol indicates section instructions that are using bill pay in Quicken only. If you do not use Quicken to make online bill payments, you can skip these sections or steps.

IMPORTANT: These instructions are divided into **2 PHASES**.

- **PHASE 1** must be completed **before [4/3/2015]**.
- **PHASE 2** must be completed **on or after [4/7/2015]**.

PHASE 1: This Phase is time sensitive and **must** be completed **before [4/3/2015]**.

Documentation and Procedures

Task 1: Conversion Preparation

1. Backup your data file. For instructions to back up your data file, choose **Help** menu > **Search**. Search for **Backing Up**, select “**Backing up data files**,” and follow the instructions.
2. Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Search**. Search for **Updates**, select “Check for Updates,” and follow the instructions.

Task 2: Cancel Outstanding Payments



If you are not a bill pay user in Quicken, you can skip this section.

IMPORTANT: This step must be completed by **4/6/15** to avoid possible duplicate payment. If you do not cancel payments scheduled to be paid after **4/6/15**, then it is possible that these payments will still be processed.

1. In your account register, check the **Number** column to see if there are any online payments scheduled for delivery after **4/6/15**.
2. Choose **File** menu > **Print Register** to save a copy of your list of pending payments. Specify the transaction date range to print and click **OK**. You may select to save this as a PDF or send to your printer.

NOTE: You will use this list later to recreate your payments.

3. Click to select the first pending transaction in your account register. Choose **Online** menu > **Payments** > **Cancel Payment**. Quicken determines if there is enough time to cancel the payment:
4. If there is not enough time to cancel, then it should process correctly in your current account. Repeat this step with a different pending transaction.
5. If there is enough time to cancel, then click Put In Outbox in the Cancel Payment dialog.
6. Repeat step 3 for each additional pending transaction.
7. Choose **Online** menu > **Payments** > **Send Payment**. Ensure all payment cancellations have a checkmark in the **Send** column.
8. Click **Send Now**.
9. In the **Online Transmission Summary**, verify that your payments were successfully cancelled.
10. Click **OK** to close the **Online Transmission Summary**.
11. Repeat steps 1 – 8 for each account enabled for bill payment services.

Task 3: Connect to Credit Union 1

1. Choose **Online** menu > **Download Transactions**.
2. Select your account from the drop-down list.
3. Click **Download**.
4. Enter your **PIN** and click **OK**.
5. If new transactions display in the **Download Transactions** dialog, then accept them in your Quicken account register.

Task 4: Deactivate Your Account(s) At Credit Union 1

1. Choose **Lists** menu > **Accounts**.
2. Select the account that you want to disable and click **Edit**.

3. Write down your account information (account number, routing number, and customer ID).

NOTE: You will need this information to re-enable your account.

4. If you use online payment services, then select **Not Enabled** in the **Pay Bills Online** drop-down list. Follow the prompts to confirm the deactivation.
5. In the **Download Transactions** drop-down list, select **Not Enabled**. Follow the prompts to confirm the deactivation.
6. Remove the information within the **Account Number** and **Routing Number** fields.
7. Click **OK** to save your edits.
8. Repeat steps 2 – 7 for each account at **Credit Union 1**.
9. Verify that your account list does not display a blue online circle icon for any accounts at **Credit Union 1**.

PHASE 2: The Phase below is time sensitive and can be completed on or after **[4/7/2015]**.

Task 5: Re-activate Your Account(s) at Credit Union 1 Alaska

1. Log into the **Credit Union 1** website at **www.cu1.org**.
2. Download your transactions to Quicken.
3. Click the **Use an existing account** radio button.
4. Select the corresponding existing Quicken account in the drop-down list and click **OK**.
5. Repeat steps 2 – 4 for all accounts at **Credit Union 1 Alaska**.
6. Choose **Lists** menu > **Accounts**. Verify that each account at **Credit Union 1 Alaska** has a blue online circle indicating that it has been reactivated for online services.

Thank you for making these important changes!